

# AIDS AND ADAPTATIONS POLICY

## 1. INTRODUCTION

English Rural Housing Association is committed to helping those with disabilities remain in their homes. The Association aims to assist tenants in need of aids and adaptations by working in partnership with Local Authorities and other agencies to meet these needs.

## 2. REQUESTING AIDS AND ADAPTATIONS

All requests for aids and adaptations should be made in writing to the Association by either the tenant or representative acting on behalf of the tenant.

Where requests for extensive aids and adaptations are made a meeting between the Housing Manager, tenant and Occupational Therapist will be necessary before any approval can be given.

Approval will be given in writing by the Association and works should not be undertaken until such approval has been received.

## 3. UNDERTAKING ADAPTATIONS

The Association will consider funding works up to a maximum of £500, subject to available resources. This would usually include, but is not exclusive to, grab rails, hand rails, lever taps, lower electrical sockets and half steps.

Minor works funded by English Rural will be carried out by Contractors registered on the Association's Approved Contractor List and in consultation with an Occupational Therapist.

For works over £500 assistance will be sought from the Local Authority to cover the costs and undertake the work, usually through the Disabled Facilities Grant scheme. Such work would include access alterations, level access showers, stair-lifts and other specialist equipment.

The Association will put in place, where appropriate, any necessary service agreements for specialist equipment installed.