

**Residents Panel – 28 October 2009 (10.30am)  
RCCE House, Threshelfords Business Park,  
Essex CO5 9SE**

## **AGENDA**

- 1 Apologies for Absence
- 2 Introduction to the Residents Panel (aims and objectives)
- 3 Recruitment of new Panel Members
- 4 Future tours and forums
- 5 Update on sales and lettings activity
- 6 Update on planned maintenance (verbal report to meeting)
- 7 Housing Management Performance Indicators
- 8 AOB

***Meeting to be followed by official opening of Byng Crescent, Thorpe  
le Soken***